Reports to:
Work Site Supervisor

Revised: 05/2012

General Purpose:
Assess the client and family/support system psychosocial needs and establish appropriate care plans including counseling, advocacy, education, problem solving, continuity of care services, financial counseling and information and referral for clients.

Essential Functions:
• Conduct individual assessment of social and emotional factors related to client and the related living, financial and support resources available to the client.
• Develop care plan and coordinate / collaborate with physician and interdisciplinary team.
• Recognize cultural and language variations/sensitivity in the selection and use of appropriate assessment tools, interventions and use of resources.
• Provide information, counseling and support to clients and their family/support systems. Assist with development of goal-oriented interventions.
• Provide/assist with family member or caregiver/significant others to promote effectiveness of client’s treatment and plan.
• Assess needs for long-term care and evaluation of home care and family support systems.
• Evaluate effectiveness of interventions and modify interventions/plan as needed.
• Confer and collaborate with the interdisciplinary team, families and community agencies; assist with the coordination and provision of services.
• Maintain appropriate documentation including written reports with detailed information to guide interdisciplinary plan while complying with documentation regulations (Medicare, Medicaid, Joint Commission and other State and Federal regulations).
• Communicates with supervisor regarding caseload, schedule, coverage and continuity of care for clients.
• Participates in training, supervision, team meetings and is involved with Quality Assurance activities as appropriate.
• Responsible for performing tasks that are within the scope of his/her educational preparation, knowledge, and permitted by the policies and procedures of Supplemental Health Care (SHC), and other local, state, and federal guidelines; and the policies of the facility requesting the services.

Minimum Requirements:
• Education: Masters degree from accredited school of Social Work.
• Licensing: Valid license, certificate or registration to practice as a Social Worker in the state in which employed. Credentials such as Academy of Certified Social Workers (ACSW), Qualified Clinical Social Worker (QCSW) or Diplomat in Clinical Social Work (DCSW) may be required for certain positions.
• Training and experience: Unless otherwise indicated, one year of current experience within the last three years in a comparable job classification required.
• Maintenance of current Cardio Pulmonary Resuscitation (CPR) for HealthCare Workers or Basic Cardiac Life Support (BCLS) certification for HealthCare workers.
• Educated on and compliant with HIPAA regulations; maintains strict confidentiality of client information.
• Complies with Infection Control, Standard Precautions and OSHA standards for the healthcare professional.
• Able to wear personal protective equipment (e.g., face mask, goggles, latex/non-latex gloves) as needed.
• Ability to work professionally and effectively within role independently and with other team members.
• Ability to organize and complete work in a timely manner.
• Ability to read, write and effectively communicate in English.
• Ability to understand medical/surgical terminology.
• Health Requirements- In good health and able to work without restrictions as evidenced by Health Statement.
• Compliance with Supplemental Health Care’s pre-assignment and medical requirements including: current TB screen, or Chest X-ray and questionnaire if proof of positive TB screen; Measles/Mumps/Rubella immunizations or titers indicating immunity; Hepatitis B Information or Waiver; and any additional state or facility medical
requirements.

- Physical Demands-Stooping, turning, bending, squatting, kneeling and the ability to lift up to 50 pounds; constant/repetitive standing; requires normal, correctable vision and hearing, and the ability to accurately discern color as necessary to perform job functions.

The above statements reflect the general details necessary to describe the principal functions of the job as identified, and shall not be considered as a detailed description of all work requirements that may be inherent in the position.

In the following paragraphs, Supplemental Health Care is referred to as the "Company". The Health Care Professional will receive or have access to information about the "Company's" customers, referral sources, Health Care Professionals and applicants, as well as information including, but not limited to customer lists, applicant lists, applicant resumes, information pertaining to customer business preferences, computer programs, financial data, contracts, statistics, manuals, files, techniques and procedures, all of which is the "Company's" confidential property and which shall be considered "Trade Secrets". The Health Care Professional agrees to keep all Trade Secrets in strictest confidence at all times and acknowledge that these belong to the "Company" or are related to its business. At no time during or after work status will the worker use or disclose to any person any Trade Secrets belonging to the "Company" or the "Company's" predecessors and successors of interest, or its subsidiaries, affiliates, licensees, or franchisees, used or made available to them in the course of their work status. Immediately upon the termination of work status, or upon request by the "Company", the Health Care Professional will return to the "Company" all Trade Secrets and other materials or property of the "Company" in their possession, including all copies thereof, in whatever form they exist.

The Health Care Professional will receive or have access to information about patient/client medical records ("Patient Information"), all of which is confidential property. The Health Care Professional agrees to keep all Patient Information in strictest confidence at all times. At no time during or after work status will the Health Care Professional use or disclose to any person any Patient Information made available to them in the course of their work status. Immediately upon the termination of work status, or upon request by the "Company", the Health Care Professional will return all Patient Information and other materials or property in their possession, including all copies thereof, in whatever form they exist. Violation of confidentiality is cause for disciplinary action, including immediate termination.

Furthermore, the Health Care Professional will read and abide with the policies outlined in the "Orientation Handbook for Health Care Professionals" and is responsible to comply with any revisions that are communicated. The "Orientation Handbook for Health Care Professionals" describes important information about Supplemental Health Care; the Health Care Professional should consult their representative regarding any questions not answered in the handbook.

Health Care Professionals will be required to follow any other job-related instructions and to perform any other job-related duties requested by a supervisor on behalf of the "Company". All duties and responsibilities contained in this job description are essential job functions.

This document does not alter the "at will" nature of the relationship between the "Company” and Health Care Professional.

**Health Care Professional Acknowledgement:**
I have reviewed my job description and agree to perform all duties mentioned to the best of my ability. I understand my job duties may change as the needs of the department change. I further agree to notify my immediate supervisor, if I am unable to complete any of my job duties in a timely manner.

______________________________  ________________________________
Signature                      Date

Name & Title  (please print)